

Their Faces, Their Lives, Our Purpose



Private Providers

Association of Texas

16th Annual Fall Conference

November 1-3, 2011

DoubleTree Hotel • Austin, Texas

TUESDAY, November 1, 2011

8:15 am to 12:00 pm: PPAT Member Meeting and Annual Board Elections

12:00 pm to 1:15 pm: Lunch on Your Own

TUESDAY, November 1, 2011

1:30 pm to 2:30 pm: WELCOME & OPENING SESSION

Throughout the most recent legislative session providers and other stakeholders repeatedly heard from many legislators to 'put a face on the budget cuts.' While all did an outstanding job in responding to this request, all are also tired. **NOW** though is not the time to sit back. We need to 'put a face to the cuts' everyday between now and into the next session. Join us in welcoming **Dorothy Hull**, parent and IDD advocate and **Don Rettberg, Jr.**, LCRA employee and self-advocate not only help refresh our commitment as to *why we do what we do*, but also reenergize our commitment to doing so.

2:30 pm to 3:00 pm Break

3:00 pm to 5:00 pm: KEYNOTE: THE FUTURE OF MEDICAID

Suellen Galbraith, Senior Policy Advisor, American Network of Community Options & Resources (ANCOR) will provide an overview of the many initiatives being considered at the federal level. [Yes, while we were all fighting not to have services and reimbursement rates cut, Congress and more importantly, the Centers for Medicare and Medicaid Services (CMS, was also busy.) Why is this important? Because these initiatives impact the services you provide and the systems changes the State (DADS, HHSC and legislators) is contemplating. Issues to be covered include:

- ✦ Changes to significant provisions affecting 1915(c) HCBS waivers that will impact the future of Texas' waiver services, and
- ✦ The future of **managed care in the IDD system** (not only are current Congressional budget deliberations hinting at 'Medicaid cost control' measures, but Texas leadership also is contemplating a change in the way Medicaid services are provided.

5:00 pm to 7:30 pm: WELCOMING RECEPTION & DINNER

Join us for Dinner and a Few Surprises! Bidding on Silent Auction Items Begins.

8:00 am to 8:45 am:

[Concurrent Sessions](#)

Session A1: The World of Provider Reimbursement: Understanding and Surviving It,
Suellen Galbraith, ANCOR; Dennis Henegar, Henegar and Associates, LLC and Other Experts TBA

This three-part session will cover provider reimbursement issues at the federal and state levels, their impact on your operations and tips for surviving the ever-changing world of reimbursement. Topics to be covered include a review of proposed changes to the federal provider reimbursement rules, reimbursement lawsuits across the states (most notably, the Douglas v. Independent Living Center of Southern California case) and Texas' reimbursement system - current rates and related legislative actions affecting providers' revenues and resultant operations. Ms. Galbraith will present from 8:00 a.m. to 9:00 a.m. Mr. Henegar and other speakers from 9:00 a.m. to Noon.

Session B1: ICF Billing (Avoiding Billing Errors, Hence Payment for Services Provided)
Linda Wiley, Provider Relations Representative, Texas Medicaid & Healthcare Partnership (TMHP)

ICF providers will learn about the common errors that result in missed billing opportunities and about the tools available to them to avoid errors and maximize billable opportunities. These tools include: How to obtain an LTC TexMedConnect Administrator Account, Advantages of Using TexMedConnect, Understanding Basic LTC TexMedConnect Resources, Remittance and Status (R&S) Reports, [Top Reasons for Claim Denials](#) and [Common Reasons for Claim Rejections](#).

Session C1: Voter Rights,

Jessica Gomez and James Meadours, Disability Rights Texas

Representatives from Disability Rights Texas will explore opportunities to empower consumers to vote and maximize their political power. Given the debate concerning the future of Medicaid and upcoming opportunity for persons to choose whom they believe will best represent their needs and interests, this session could not be more timely and critical.

9:00 am to 10:00 am:

[Concurrent Sessions](#)

Session A2: The World of Provider Reimbursement: Understanding It and Surviving It,
continued.

Session B2: Status of the DOJ Settlement & Movement of Persons Into the Community,
Chris Adams, Assistant Commissioner, State Supported Living Centers, DADS

Attendees will be provided an updated status regarding compliance improvement activities at each of the state supported living centers as well as specific information on transitions of individuals from institutional to community-based services.

Session C2: Social Sexual Relationships,

Michael Chittenden, Area Director, Bethesda Lutheran Communities, Inc.

This session will address emotional and sexual education for consumers with intellectual and developmental disabilities in the most relevant and comprehensive manner possible. This is a can't miss session!

10:00 am to 10:30 am

Break

10:30 am to Noon: [Concurrent Sessions](#)

Session A3: The World of Provider Reimbursement: Understanding It and Surviving It, continued.

Session B3: The Other Residential Option: ICF and Maintaining Its Viability,
Susan Garnett, MHMR of Tarrant County; *Barbara Davis*, MHMRA of Harris County; *John Delaney*, Lakes Regional MHMR Center; *Bob Steronko*, Rescare Services, Inc.; *Barbara Tate*, Heart of Texas Region MHMR Center; and *Pam Stephens*, Arc of San Antonio

Now that there will be no new HCS enrollments for the foreseeable future, local authorities have turned their attention to addressing the ICF vacancy issue. Come hear the plans that local authorities are putting in place to strengthen the role of ICF group homes in the community based services system.

Session C3: The PDP, The IP - Now What?,
Dorothy Hull, Parent and IDD Advocate; *Katy Hull*, Entrepreneur and Self-Advocate; *Maya Vega*, Director of IDD Division, ATCIC, *Debbie Little Smith* and *Curtis Walters*, WS&C, DADS

Representatives from DADS, Texas Council IDD Directors' Consortium and an HCS consumer and parent will discuss how to support outcomes identified in the person-directed plan and further defined in the implementation plan during the course of actual service delivery. The session also will address the monitoring responsibilities of the program provider and the service coordinator. The session will wrap up with a presentation on recent legislation relating to Respectful Language.

12:00 pm to 1:15 pm [Lunch on Your Own](#)

1:15 pm to 2:45 pm: [Concurrent Sessions](#)

Session A4: Implementing the New HCS Billing & Payment Guidelines,
Misti J. Ackermann, Manager, Billing & Payment, DADS

Calling all HCS stakeholders! Learn more about the 2011 HCS Billing Guideline revisions that became effective Sept. 1, 2011. As a part of the presentation, participants will have the opportunity to submit clarifying questions to DADS staff via note cards with questions answered onsite as time allows.

Session B4: Service Coordination in HCS: Where We've Been and Where We Are Today (aka, Fridays with Gary),
Gary Jessee, Assistant Commissioner, Access & Intake, DADS; *Susan Garnett*, MHMR of Tarrant County; *Ken Collins*, MHMRA of Harris County; *John Delaney*, Lakes Regional MHMR Center; *Sandy Smith*, Hill Country San Antonio Management Inc.; *Deanna Abraham*, MOSAIC; and *Rosie Flores*, EduCare. Invited: *Jenny Goode*, Betty Hardwick Center.

An opportunity of a lifetime! Come learn what a group of very dedicated colleagues is doing when it meets in the hallowed halls of DADS every Friday (or, almost every Friday). They are busy making improvements to the Service Coordination component of HCS. Not only will you learn what they have done in the past, but what they plan to address in the coming months.

Session C4: Person Centered Planning,
Laura Buckner, The Texas Center for Disability Studies, University of Texas

2:45 pm to 3:15 pm [Break](#)

WEDNESDAY, November 2, 2011, continued

3:15 pm to 4:45 pm:

Concurrent Sessions

Session A5: DADS' Cost Containment Initiative,

Gary Jessee, Assistant Commissioner, Access & Intake, DADS; Cheryl Craddock-Melchor, Access & Intake, DADS

Missed the stakeholder meeting DADS conducted regarding the 90th Percentile Reductions (aka, cost containment measures or service limits), or attended, but still have questions? This session is for you! It will include a status update of implementation activities, clarification of process and roles as identified by DADS, an overview of post-implementation activity and responsibilities and also, a question and answer opportunity for attendees.

Session B5: Achieving Business Solutions & Efficiencies,

PPAT Resource Partners Panel

Texas Medicaid providers have long been asked to do more with less. The 82nd Session only exacerbated providers' challenges in attempting to do so. As expressed by many throughout appropriations' hearings, there is simply nowhere else to cut without jeopardizing consumer health and safety. No doubt these are very valid claims, but perhaps you have overlooked something or tossed aside a suggestion that if considered again just might be the solution you need.

Join PPAT's Resource Partners as they offer effective options and strategies to assist you in operating more efficiently and remaining not only a viable provider, but the valuable provider you are to those you serve.

Session C5: 'Solicitation' May Be Back? Say It Ain't So,

Jerri Ward, Garlo Ward, P.C.

With no new HCS slots for the foreseeable future, we can expect the age old problem of 'solicitation' to begin creeping back into the system. Ms. Ward will arm you with the tools you need to protect yourself and your consumers.

5:15 pm to 7:00 pm

Evening Reception & Close of Silent Auction

THURSDAY, November 3, 2011

8:15 am to 9:00 am:

Concurrent Sessions

Session A1: Hold On- Just A Little Bit Tighter; The Year In Regulatory Review,

Joanlys B. Smith and Rebecca Sobie, Smith & Associates

Every year presents new and different conflicts. This session will review survey and certification, abuse & neglect, ownership changes and employee compensation issues all of which have presented new and different challenges to providers in the past year and all of which seem driven by limited financial resources. Hold on a little bit tighter though - we have solutions and advice on doing more with less.

THURSDAY, November 3, 2011, continued

8:15 am to 9:00 am:

Concurrent Sessions, continued

Session B1: The Compliance Game,

Michelle Garcia, Psy.D., Clinical Psychologist & David Suderman, M.A., Licensed Psychological Associate, Michelle Garcia, Psy.D. & Associates, PLLC

This presentation will be an informative and interactive discussion about how to work with an individual to improve compliance. Participants will have fun while learning valuable tips on how to motivate individuals to follow directions and better accomplish their goals.

Session C1: Beyond NIMBY,

Geoffrey N. Courtney, Attorney, Clemens & Spencer, P.C.

You've asked and we're delivering! This session will address new local ordinances that make it harder for persons with disabilities to live in the community. From the half mile rule that denies certificates of occupancy to group homes within a half mile of another group home to ordinances that require equipment that makes it cost prohibitive to remain viable, Geoff Courtney will set the record straight on the Fair Housing Act.

9:15 am to 10:15 am:

Concurrent Sessions

Session A2: Push Me, Pull You, Is All of This Too Hard To Do?

Joanly B. Smith and Gay Bonorden, Smith & Associates

This session expands on the *Year in Regulatory Review* session to focus on the alarming increase in confirmed allegations of abuse and neglect and the expensive increase in employee Pay Day litigation. The session will walk through procedures to review and respond to A&N complaints and offer practical tips to reduce confirmation of allegations. The rise in litigation under the Fair Labor Standards Act will also be a focus with analysis of employment risks and resolutions to reduce exposure.

Session B2: Let's Play "Where's Waldo": How to Achieve Behavioral Progress by Starting Where the Person Is,

Michelle Garcia, Psy.D., Clinical Psychologist & David Suderman, M.A., Licensed Psychological Associate, Michelle Garcia, Psy.D. & Associates, PLLC

This will be an informative and interactive presentation on how to achieve behavioral change. Participants will have fun learning how to assess where a person is at and how to use this information in order to set realistic behavioral goals.

Session C2: Common Survey Misconceptions,

Barbara Blankenship, ICF/MR Policy Specialist, Policy, Rules, and Curriculum Development Unit, Regulatory Services, DADS

This session will provide clarification to questions/issues regarding some of the most frequent misconceptions about survey including consent options and guardianship rights vs. consumer rights.

10:15 am to 10:30 pm

Break

10:30 am to Noon:

Concurrent Sessions

Session A3: Nursing in the Community-Based IDD Services System,

Diane Moore, BSN, RN, CDDN and Co-owner, Innovative Outcomes, Inc. (ICF & HCS provider)

A little over a year ago the system was in an uproar regarding impending changes to nursing in the ICF and HCS programs. Against all odds (and with united advocacy efforts and legislative support) we were able to effect meaningful change in how nursing services are to be provided in the ICF and HCS programs. This session will provide you the details behind the genesis of this meaningful change (SB 1857-Zaffirini-82nd Session), an overview of the negotiations that followed, where we stand today and best practice tips related to providing nursing care to those you serve.

Session B3: Fighting UR, DOJ Lawsuits and Fair Housing,

Garth Corbett, Attorney, Disability Rights Texas (formerly, Advocacy, Inc.)

This session will provide an overview of the various ongoing Department of Justice (DOJ) interventions in Texas, offer providers an advocate's perspective of utilization review (UR) and the 90th Percentile Reductions and address your questions regarding the Fair Housing Act.

Session C3: Life Safety Code & the New Emergency Disaster Plan Standards,

Rebekah Eaddy, Architect, Regulatory Services, DADS

This session will provide much needed and requested guidance regarding how to develop emergency disaster plans that meet the new standards.

12:00 to 1:15 pm

Lunch on Your Own

1:15 pm to 3:30 pm:

Closing Session

Effective Advocacy: What Happened, What Worked and Didn't Work, & What's Next,

Panel of Legislative Staff and Consultants

The 82nd Session proved to be everything we anticipated and read about, and then some. Arguing the level of successes proves a little more challenging though - similar to the argument as to whether the glass is half full or half empty. We did though have some successes, but we CAN and MUST do better! As we heard throughout this past session, the 83rd Texas Legislature will face budget woes again and it's no secret that the system may experience reductions in funding even before January, 2013 not to mention talks of reform. These experts will address what happened during the 82nd Session, the effectiveness of our collective advocacy efforts, what to expect before the next session and what we need to do NOW to prepare for it including how to expand our grass roots efforts. In short, this is a session you cannot afford to miss!

See You In November!

PPAT 16^h Annual Fall Conference

November 1 - 3, 2011 · DoubleTree Hotel

REGISTRATION FORM

Please copy & submit a separate form for each attendee. You can complete this form with Adobe Reader or print and complete. Complete all information categories.

BADGE NAME: _____

COMPANY/AGENCY: _____

ADDRESS: _____

CITY ST ZIP

PHONE:(____)_____ EMAIL: _____

FULL REGISTRATION: (includes one complimentary ticket to Tuesday evening special event)

PPAT MEMBERS: (Check One)

NON-MEMBERS: (Check One)

\$185.00 Early Registration (by 10/10/11)

\$200.00 Early Registration (by 10/10/11)

\$200.00 Registration (after 10/10/11)

\$215.00 Registration (after 10/10/11)

Group Discount: Take \$15.00 off per person from the full registration fee with 3 or more full registrations from your facility/agency/company. All must register at the same time.

ADDITIONAL TICKETS: Tuesday Evening Special Event Tickets @ \$30.00 each # _____

PURCHASE ORDERS: (Complete information below.)

PO #: _____ Phone: (____) _____ Contact: _____

Company/Agency: _____

Billing Address: _____

City St Zip

\$_____ **TOTAL PAYMENT ENCLOSED**

(Please Select One) Check or Credit Card: VISA MasterCard Expiration Date: _____

Credit Card #: _____ Credit Card Holder Name: _____

Credit Card Holder Signature: _____ Personal or digital signature required to process applications using a credit card. (You will be prompted to add your digital ID/signature. You can create a secure digital ID/signature by following the on-screen instructions. After completion, click "Submit Form" and follow the on-screen instructions to email to PPAT. For non-digital signatures - after completion, print, sign & fax to PPAT.)

All payments/information must be enclosed. PPAT will not invoice you for registration fees. Please see the following page for registration policies and hotel information. Submittal of registration form is in agreement with the policies stated on the following page.

Remember: Early registration must be postmarked by October 10, 2011!

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CONFERENCE HOTEL INFORMATION

LOCATION: DoubleTree Hotel, 6505 IH 35 North, Austin, TX 78752. 512.454.3737. For further information visit their website at www.austin.doubletree.com.

HOTEL GUEST ROOMS: Reduced room rates are available for conference attendees. Make reservations directly with the DoubleTree Hotel at 512.454.3737 or with the toll free national reservation center line at 800.347.0330, by the designated cut-off date **October 10, 2011** to receive the special rate of \$116.00 Single \$130.00 Double. Identify yourself with the Private Providers Association of Texas or PPAT. Reservations are subject to space and availability. Reservations can also be made via the Internet at www.austin.doubletree.com using the promotional code **PPT**. All reservations must be guaranteed to a credit card or a deposit of one night's room and tax. All reservation cancellations must be received by 4:00 PM 24 hours before the day of arrival to avoid a charge of one night's room and tax.

CHECK-IN/CHECK-OUT: Check-in time is AFTER 3 PM. Check-out time is BEFORE 12 PM.

PARKING: Covered self-parking for hotel overnight guests is \$4.00 per day. Valet parking is \$14.00 per night for overnight guests. Parking for meeting and event attendees is based upon availability for \$4.00 per entry. Parking rates are subject to change.

AIRPORT SHUTTLE: Shuttle to and from Austin/Bergstrom International Airport is available through Supershuttle (\$17.00 one way). For reservations call 1.800.258.3826 or go to www.supershuttle.com.

REGISTRATION POLICIES

Advance Registration: Completed form with payment/purchase order must be postmarked no later than **October 10, 2011**. Registrations with purchase orders (state entities) may be faxed to 512.458.3078 no later than **October 10, 2011**.

Late Registration: Seating is limited. Please call the PPAT Office for seating availability.

Online Registration: To register online go to www.ppat100.com. You can make your payment by credit card.

On-Site Registration: Please bring completed form with payment/purchase orders (state entity) information. Seating is limited and cannot be guaranteed. Please call the PPAT Office for availability.

Group Discount: To receive the group discount for multiple attendees from a facility/agency/company, please submit all registration forms together. Due to bookkeeping requirements, late additions will be charged as a separate submission and not receive a discount.

Substitutions: Will be accepted for same day(s). Refunds will not be processed for overpayments.

Refunds/Cancellations/"No-Shows": All refunds/cancellations of registration fees must be submitted in writing and postmarked no later than **October 10, 2011**. Registration fees for late cancellations and/or "no-shows" will not be refunded. Unpaid pre-registrations and purchase order registrations will remain payable in full for late cancellations and/or "no-shows". Cancellations are subject to a \$25 administrative fee per individual registration. Refunds will be processed after the conference.

Confirmation/Questions: Confirmations will not be sent to attendees. Contact the PPAT Office for any questions.

Payments/Submittal:

- Make payment payable to PPAT & mail with completed application to 8711 Burnet Rd., E-53, Austin, Texas 78757.
- Digital signed registrations with credit cards or purchase orders may be emailed to ppat100@aol.com.
- Non-digital signed registrations with credit cards or purchase orders may be faxed to 512.458.3078.
- Registrations with credit cards may be made online at www.ppat100.com.