

THE GREAT DIVIDE: Managed Care vs. Managing Care



Private Providers Association of Texas
14th Annual Fall Conference
October 7-9, 2009
DoubleTree Hotel • Austin, TX

PLEASE JOIN US!

PPAT's 2009 CONFERENCE SCHEDULE

(the schedule is not inclusive of all sessions to be offered – more are being added)

WEDNESDAY, October 7, 2009

8:15 am to 11:45 am: PPAT Member Meeting and Annual Board Elections

1:15 pm to 1:30 pm: Welcome

1:00 pm to 4:45 pm: Key Note Address (2 part session) - *Managed Care vs Managing Care*

Robert M. Gettings, national expert on public policy and former Director of the National Association of State Directors of Developmental Disability Services (NASDDDS), will conduct a two-part session on trends in service delivery across the states and implications of national health care reform legislation for persons with intellectual and developmental disabilities (IDD). Given the deliberations and ultimate directive to develop a plan to implement a capitated and non-capitated managed care pilot for the IDD service system resultant from the 81st Legislative Session, it is critical we are familiar with the managed care designs used in other states and their respective impact on those providing the services and, more importantly, those receiving the services.

5:00 pm to 7:30 pm: Welcoming Reception

THURSDAY, October 8, 2009

Provider Reimbursement: Impact of Changes for FY 2010-2011, *Dennis Henegar, Henegar & Associates, LLC*: Between the 81st Legislature and mandated changes from CMS, the reimbursement structure that will be effective in FYs 2010-2011 will have a significant impact on provider operations. The changes include: a 1.75% ICF/MR rate adjustment; redistribution of the HCS administrative and operations fees across HCS services; application of the HCS "hold harmless" funds resultant from the transfer of the case management function and related funds from the provider to the MRA; and implementation of HHSC Rider 67 related to replacement of the current fiscal accountability requirements with either a wage enhancement program or some other performance measure to monitor provider spending. This session will review these changes and related factors in detail, including: a) impetus for the changes, b) factors used in determining the rates, c) how such factors affected the current rate models, hence the rates, and d) how the changes will impact cost reporting.

Promoting Safety of Individuals with Disabilities, *Cema Mastroleo, SafePlace*: A must for staff at all levels - how the smallest changes in questions asked by staff can make the biggest difference when an individual with a disability discloses abuse.

Supported Employment, *Adrienne Nevola, DADS*: Calling HCS, CLASS and ICF/MR providers – this session will provide an overview of DADS' Supported Employment Initiative including the Employment First pilot in the HCS program and expansion of the state supported living center pilot in collaboration with the Department of Assistive and Rehabilitative Services (DARS).

Positive Behavior Support (PBS) Collaborating to Support Individuals w/ Challenging Behaviors, *Nancy Rosenau & Michael Tucker, EveryChild, Inc.*: An overview of PBS and outline critical features of the PBS approach will be presented. The session will also explore the benefits of implementing PBS on an organization-wide basis and provide details about current collaborations and opportunities for future collaboration with providers to achieve this goal.

Texas Medicaid Buy-in Program for Eligible Working People with Disabilities, *Elizabeth Gregowitz, DARS*: This exciting new program offers affordable health coverage to eligible people with disabilities who are employed and need health insurance, or want to significantly increase their earnings while keeping their Medicaid benefits.

Emergency Preparedness, *Chris Adams, DADS*: Back by popular demand! This session will provide attendees an overview of Medicaid provider requirements related to emergency/disaster preparedness.

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Aging Consumers: A Crisis in the Making, *Angela King, VOA*: As people with developmental disabilities are aging in increasing numbers the service system is struggling to find answers to support issues. Across the country new options are appearing and sometimes old options are being resurrected. This session will focus on various support services being developed in other states and how these options might be applied in Texas.

How to Protect Yourself from Personal Liability, *Julie K. Plowman, Garlo Ward, P.C.*: This session will address a range of legal issues that must be considered to run your business most efficiently while reducing your risk of legal claims including recent changes in employment law.

Fair Housing, *Garth Corbett, Advocacy, Inc.*: Join us for a discussion of how local governmental entities, neighborhood groups and unrelated persons violate the premise that single family homes are for those who are actually related by family. A review of disability-based discrimination laws related to a national commitment to end the unnecessary exclusion of persons with disabilities from the American mainstream will also occur.

Navigating the Appeals Process, *Joanlys Smith, Law Offices of Joanlys B. Smith*: Not sure how to navigate the complex appeals processes afforded providers when you disagree with an agency decision regarding your surveys or cost reports? Then this is the session for you.

Cost Report Regulations, *Pam Peters, Garlo Ward, P.C.*: This session will introduce the intersection of legal and regulatory issues in the ICF/MR and HCS cost reporting processes.

End of Life and Advance Directives, *Jerri Ward, Garlo Ward, P.C.*: This session will discuss current issues and regulations related to end of life and advance directive decisions.

Why Can't We Be Friends? *Joanlys B. Smith, Law Offices of Joanlys B. Smith*: This session will examine the federal regulations and DADS policy governing illegal remuneration and solicitation and the fine line between solicitation and marketing.

5:15 pm to 7:00 pm: Silent Auction

FRIDAY, October 9, 2009

Investigating Abuse, Neglect and Exploitation: Update From and Discussion with APS, *Karl Urban, DFPS*: SB 643 (Senator Nelson) - 81st Texas Legislature - changed responsibility for investigations in private ICFs/MR from the Department of Aging and Disability Services to the Adult Protective Services (APS) program under the Department of Family and Protective Services. Other legislation also affected the overall investigation program. This session will provide an overview of APS implementation plans, discuss other current or potential program changes/issues, and provide an opportunity for provider feedback and dialogue with program leadership

Section 48: Transfer of Case Management, *DADS Regulatory Staff*: If you have not heard, the 81st Texas Legislature directed the transfer of the case management function from the HCS provider to the MRA. The targeted implementation date for the transfer to occur is June 1, 2010. DADS is busy now developing rules related to the directive. This session will review the impetus for the mandate, the plans for implementation, the delineation of the responsibilities of the provider and those of the MRA and other processes related to this legislative mandate. If you are an HCS provider or MRA you will not want to miss this session!

Texas Microboard Collaboration, *Lisa Rivers, ARC of Texas*: Don't know what a microboard is? This session will provide the answer, as well as, other details about the Texas Microboard Collaboration including how to form a microboard under the Texas Medicaid program for your family member with a disability and the benefits of managing a "natural support microboard."

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Adhering to HCS Behavioral Restraint Regulations, *Mike Messinger, MGM Consulting*: This presentation will (1) review statistics for physical holds, and injuries and deaths resulting from physical holds; (2) examine the latest trends on reduction of physical holds; (3) cover changes in the Department of Family and Protective Services' standards for seclusion, physical holds and training requirements over the last 5 years; (4) discuss ways to meet these standards; and (5) encourage participants to share their training issues and struggles in order to ensure standards are met and reviewers are happy.

Swine Flu: What You Need to Know, *Neil Pascoe, DSHS*: Information on infections in the community that have been of concern for years such as MRSA (Methicillin Resistant Staphylococcus aureus), having changing epidemiology (Clostridium difficile) or are emerging (pandemic influenza H1N1) will be discussed. Mr. Pascoe, senior epidemiologist in the infectious disease control unit at DSHS, will share his observations on these conditions as well as general control measures that can be applied to any setting.

Increasing Staff Performance to Achieve Effective Supports, *John Casner, M.Ed., Casner Consulting Services*: Providing quality supports requires direct support staff to provide specific activities and exercise specific skills that will result in effective supports and desired consumer outcomes. Research has identified strategies that will increase staff performance in Implementing and documenting behavior support plans, skill acquisition plans, and keeping people engaged in leisure activities. This presentation will review the professional literature in this area and describe how to establish ongoing management strategies to increase staff performance that will result in improved consumer outcomes

Special Olympics, *Mike Sullivan, Special Olympics Texas*: Information on "transition" tools for postgraduate adult athletes moving from the school system to adult life will be presented. An overview of all Special Olympics programs with emphasis on the Unified Partners program for intellectually disabled adults that will be partnering with seniors citizens and young business professionals to form unified sports teams will also be discussed.

Changes in the HCS Survey Process, *Debbie Little Smith, DADS*: Waiver Survey and Certification will present information on the new residential and foster care review process mandated by the legislature, the revised certification review process, and the expansion of the Waiver Survey and Certification unit. Review tools that will be used for residential and certification reviews will be shared.

Technology for People with Disabilities, *Dustin Wright, General Manager, Rest-Assured*: Learn the latest in wireless technology for in-home support services for consumers, how it works, and its benefits. Session attendees will learn how the system works, benefits of using a wireless technology system, cost savings associated and barriers with public funding sources.

The 81st Session and Its Impact on Services to Persons with Intellectual and Developmental Disabilities: Facilitated by Greg Hooser, Sneed, Vine & Perry, P.C., this session will afford attendees the opportunity to hear from key state leadership an overview of the decisions that were made by the 81st Legislature regarding the Texas health and human services system, how these decisions will impact the system and what factors influenced the decisions that were made.

**The conference offers critical and informative educational opportunities
for staff at all levels within your organization.**

Registration forms are included with this flyer or register on-line at www.ppat100.com.
Contact the PPAT Office (512.452.8188) or visit PPAT's website for further details.

We Look Forward to Seeing You in October!

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REGISTRATION FORM

Please copy & submit a separate form for each attendee. Complete all information categories.
Please PRINT or TYPE attendee information.

NAME: _____

COMPANY/AGENCY: _____

ADDRESS: _____
CITY ST ZIP

PHONE:(____)_____ EMAIL: _____

FULL REGISTRATION: (includes one complimentary ticket to Wednesday evening special event)

PPAT MEMBERS: (Check One)

\$185.00 Early Registration (by 9/14/09)

\$200.00 Registration (after 9/14/09)

NON-MEMBERS: (Check One)

\$200.00 Early Registration (by 9/14/09)

\$215.00 Registration (after 9/14/09)

Group Discount: Take \$15.00 off per person from the full registration fee with 3 or more full registrations from your facility/agency/company. All must register at the same time.

ADDITIONAL TICKETS: Wednesday Evening Special Event Tickets @ \$30.00 each # _____

PURCHASE ORDERS: (Complete information below. Please TYPE or PRINT)

PO #: _____ Phone: (____) _____ Contact: _____

Company/Agency: _____

Billing Address: _____
City St Zip

\$ _____ **TOTAL PAYMENT ENCLOSED**

Check or Credit Card: VISA MasterCard (Please Circle One) Expiration Date: _____

Credit Card #: _____ Credit Card Holder Name: _____

Signature: _____

All payments/information must be enclosed. PPAT will not invoice you for registration fees. Please see reverse side for registration policies and hotel information. Submittal of registration form is in agreement with the policies stated on the reverse side.

Remember: Early registration must be postmarked by September 14, 2009!

PPAT • 8711 Burnet Rd., E-53 • Austin, TX 78757
512.452.8188 • 512.458.3078 fax • ppat100@aol.com • www.ppat100.com

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CONFERENCE HOTEL INFORMATION

LOCATION: DoubleTree Hotel, 6505 IH 35 North, Austin, TX 78752. 512.454.3737. For further information visit their website at www.austin.doubletree.com.

HOTEL GUEST ROOMS: Reduced room rates are available for conference attendees. Make reservations directly with the DoubleTree Hotel at 512.454.3737 or with the toll free national reservation center line at 800.347.0330, by the designated cut-off date **September 14, 2009** to receive the special rate of \$116.00 Single \$130.00 Double. Identify yourself with the Private Providers Association of Texas or PPAT. Reservations are subject to space and availability. Reservations can also be made via the Internet at www.austin.doubletree.com using the promotional code **PPT**. All reservations must be guaranteed to a credit card or a deposit of one night's room and tax. All reservation cancellations must be received by 4:00 PM 24 hours before the day of arrival to avoid a charge of one night's room and tax.

CHECK-IN/CHECK-OUT: Check-in time is AFTER 3 PM. Check-out time is BEFORE 12 PM.

PARKING: Covered self-parking for hotel overnight guests is \$4.00 per day. Valet parking is \$14.00 per night for overnight guests. Parking for meeting and event attendees is based upon availability for \$4.00 per entry. Parking rates are subject to change.

AIRPORT SHUTTLE: Shuttle to and from Austin/Bergstrom International Airport is available through Supershuttle (\$17.00 one way). For reservations call 1.800.258.3826 or go to www.supershuttle.com.

REGISTRATION POLICIES

Advance Registration: Completed form with payment/purchase order must be postmarked no later than **September 14, 2009**. Registrations with purchase orders (state entities) may be faxed to 512.458.3078 no later than **September 14, 2009**.

Late Registration: Seating is limited. Please call the PPAT Office for seating availability.

Online Registration: To register online go to www.ppat100.com. You can make your payment by credit card.

On-Site Registration: Please bring completed form with payment/purchase orders (state entity) information. Seating is limited and cannot be guaranteed. Please call the PPAT Office for availability.

Group Discount: To receive the group discount for multiple attendees from a facility/agency/company, please submit all registration forms together. Due to bookkeeping requirements, late additions will be charged as a separate submission and not receive a discount.

Substitutions: Will be accepted for same day(s). Refunds will not be processed for overpayments.

Refunds/Cancellations/"No-Shows": All refunds/cancellations of registration fees must be submitted in writing and postmarked no later than **September 14, 2009**. Registration fees for late cancellations and/or "no-shows" will not be refunded. Unpaid pre-registrations and purchase order registrations will remain payable in full for late cancellations and/or "no-shows". Cancellations are subject to a \$25 administrative fee per individual registration. Refunds will be processed after the conference.

Confirmation/Questions: Confirmations will not be sent to attendees.

Make payment payable to PPAT & mail to 8711 Burnet Rd., E-53, Austin, Texas 78757.

Registrations with credit cards or purchase orders may be faxed to 512.458.3078.

Registrations with credit cards may be made online at www.ppat100.com.

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